

Repair Terms and Conditions (E&OE)

1. Estimated time for repair (ETFR) depends on the chosen service type and is subject to parts availability.
2. Albion does not take any responsibility for damage or data loss which may occur during transportation. Data backup by the customer is strongly recommended as Albion do not accept any responsibility for any data loss during the repair.
3. All repaired/replaced parts will carry a 90 days warranty from the date of completion unless it has been stated otherwise.
4. Any warranty equipment booked in for repair must be accompanied by a copy of the original purchase receipt or proof of warranty otherwise the job will be chargeable.
5. All written quotations for repair are valid for 14 days from the date given unless otherwise stated.
6. Payment is due in full on collection unless a credit account has been opened with a company in which payment is due within 30 days of invoice date.
7. Collection of equipment must be done within 10 days of work completion. You will be informed in writing at the above address when the work is complete. A £5 per day storage charge will be incurred for equipment not collected within 10 days. Equipment not collected within 60 days will be disposed of by Albion.
8. Except as expressly stated in the terms of warranty no liability is accepted in contract or otherwise for any loss, damage, expense or injury of any kind whatsoever, consequential or otherwise sending out or in connection with the installation, use or failure of the goods or any defect in them from any other cause and whether or not due to the acts or omissions of the company, its employees, agents or contractors.
9. All charge are quoted excluding VAT.
10. Unless specified on the job sheet above, it is assumed that the specification of the equipment is the minimum standard configuration. No responsibility is taken or accepted by Albion for any additional equipment that is not specified on the job sheet, such as but not limited to RAM and expansion cards.
11. All equipment listed on the job sheet must be accompanied by proof of purchase. This not only includes the basic equipment but also applies to all additional equipment including but not limited to RAM.
12. While all reasonable care will be taken, Albion do not take responsibility for superficial damage to the equipment such as scratching that may occur during the repair.
13. Apple Service Tool kit will be run on your machine. This sends data to Apple in relationship to the following: Diagnostic test results, information about the hardware configuration and Information about the operating system and iLife Applications installed on any Hard Disk that are detected and checked. The log files are stored locally for a limited amount of time only. This information will not be passed onto 3rd party companies.

